

**To:** Hestmark, Martin[Hestmark.Martin@epa.gov]  
**Cc:** Hanson, Brooke[Hanson.Brooke@epa.gov]; Edlund, Carl[Edlund.Carl@epa.gov]; Manzanilla, Enrique[Manzanilla.Enrique@epa.gov]; Grantham, Nancy[Grantham.Nancy@epa.gov]; Ostrander, David[Ostrander.David@epa.gov]; Williams, Laura[williams.laura@epa.gov]  
**From:** Gray, David  
**Sent:** Tue 8/25/2015 11:41:46 PM  
**Subject:** Re: public hotline for Gold King Mine release incident

Intermittent -

Sent from my iPhone

On Aug 25, 2015, at 6:25 PM, Hestmark, Martin <[Hestmark.Martin@epa.gov](mailto:Hestmark.Martin@epa.gov)> wrote:

David Laura – thoughts? Is this a full time job or is something maybe Rebecca can do?

**From:** Hanson, Brooke  
**Sent:** Tuesday, August 25, 2015 5:04 PM  
**To:** Edlund, Carl; Manzanilla, Enrique; Hestmark, Martin  
**Cc:** Grantham, Nancy; Gray, David  
**Subject:** public hotline for Gold King Mine release incident

Carl, Enrique, Martin,

I am coordinating EPA's public hotline for the Gold King Mine release incident in Durango. SRA, a contractor managed out of HQ, is now answering/responding to as many calls as possible using a script developed by Area Command and approved through headquarters. However, we need a contact in R6, R8, and R9 who can follow-up, as appropriate, on public calls from the respective regions where SRA is unable to respond. The hotline is scheduled to be available to the public for the next two years, although we do not anticipate a large call volume.

Can you please send me a contact from each of your regions who can respond to the outstanding calls? I can provide access to the SharePoint call log that R6 set up, so everyone can check the log, respond as needed, and close out the requests in the log. To facilitate this, I will ask SRA to highlight calls needing regional follow-up as we move forward.

Many thanks,

Brooke

Brooke Hanson

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U.S. Environmental Protection Agency

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